***Service Advisor - Sheffield***

Can you bring a passion for customer service to a new career as Service Advisor at Rainworth Skoda Sheffield?

We are dedicated to providing an excellent experience for our customers and are looking for someone to ensure every customer visit is memorable.

As a Service Advisor, you’ll take care of our customers’ bookings, progress chase whilst offering advice and keeping customers fully informed throughout the time their vehicle is with us.

What does the role of Service Advisor involve?

* Provide estimates for work, and book in service and repair work for our customers’ vehicle’s.
* Advise on a recommended course of action to our customers, and accurately invoice for any work carried out.
* Keep our customers fully informed of all available extras, value products, whilst maximizing the opportunity to up sell.

What qualities do I need to succeed in the Service Advisor role?

* Background in customer service preferably in the automotive industry, whether above or below the bonnet.
* Excellent organisation skills, and confidence with using computer systems.
* Experience of sales, with the ability to maintain customer service levels whilst meeting KPIs and deadlines in a fast-paced environment.
* Dedication to providing an incredible service, with a passion for making our customers happy!

Here at Rainworth Skoda Group our staff are at the core of our business and we thrive in a fast-paced environment. We’ll empower you with the opportunities to bring out the best in yourself though coaching and manufacturer training and in return you’ll support and bring out the best in others. If this sounds like a perfect fit for you, then apply today and join our journey.

Applications with full CV to debbie@visionautomotivegroup.co.uk